



INTERACT E-TRANSFER FAQ'S

What information do I require to send an e-transfer?

You will need to use the Mary Kay Ash Charitable Foundation (or MKACF) as your recipient and MaryKaycares_canada@mkcorp.com email address. Interac will send us a deposit notification to advise that a donation has been received.

How do I make an e-transfer through my bank account?

To make an e-transfer, start by logging into your personal online banking:

- Select "Interac e-Transfer"
- Select "Add a Recipient" and type in MKACF
- Continue to "Add Recipient's Email" and type in MaryKaycares_canada@mkcorp.com
- Indicate the amount you want to donate
- **IMPORTANT!** In the message box, please include the following details for us to issue you a charitable tax receipt for donations of \$10 and more:
 - Your email address.
 - If you are a Mary Kay Consultant, add your Consultant number to the message box.
- You don't need to create any security questions or password, as our account is setup to receive deposits automatically
- You will receive an email notifying you that your transfer is complete

The e-transfer confirmation says May Kay Cosmetics Ltd., not the MKACF, is this correct?

Yes, this is correct as all our banking is listed under the Mary Kay Cosmetics Ltd. Online Banking Portal. Please rest assured that your e-transfer is deposited directly into the Mary Kay Ash Charitable Foundation Account.

Do I need to add a security question?

No security question is needed as our account up has been setup to automatically receive deposits.

What should I expect to see when confirming the e-transfer?

The account holder Mary Kay Cosmetics Ltd. should appear and remember that no security question will be asked. Below is a sample response from your provider.

Contact Method:

Marykaycares_canada@mkcorp.com

Account holder:

MARYKAY COSMETICSLTD

This email address is registered for Auto-Deposit. Funds will be deposited directly into the recipient's account.

What if I forget to add my email address in the message box? How will you send my charitable tax receipt?

You can send an email to MaryKayCares_Canada@mkcorp.com with the name of your bank, donor's name and the amount donated. We'll ensure you receive your charitable tax receipt via email once the donation is confirmed.

How many characters can I add to the message box when sending you my email address?

The number of characters for the message box vary from bank to bank. Please refer to your bank's online banking portal for the accurate and most up-to-date information.

How will I know my donation was received?

You will receive an email from your bank confirming your gift was deposited into our Mary Kay Ash Charitable Foundation account via MaryKayCares_Canada@mkcorp.com account.

When will I get my charitable tax receipt?

Charitable tax receipts for e-transfers will be emailed quarterly, starting in January of each year.

What is the minimum and maximum amount I can donate?

There is no minimum donation amount, however, only gifts over \$10 will be issued a charitable tax receipt. The maximum amount depends on the daily limit defined with your bank. Contact your financial institution for details.

What is the minimum amount I can give in order to receive a charitable tax receipt?

In order to receive a charitable tax receipt, a minimum donation of \$10 is required. Donations under \$9.99 do not qualify for a charitable tax receipt.

How much does it cost to send money via an Interac e-transfer?

The cost to send an Interac e-transfer differs based on your banking plan. There may be a fee from your financial institution for using the Interac e-transfer service. Please check with your bank or credit union directly to confirm this information.